Medicare People



BROCHURE · LIVE-IN CARE · 2026/27

Live-In Care for Couples

One carer, two people, and the home you share

020 3443 9844
Talk to our Guildford team

4 counties
Surrey, Kent, West and East Sussex

One carer
for two people at home

Medicare People

ABOUT THIS BROCHURE

Live-in care for couples means one carer living in your home and supporting you both, so you can stay together, in the home you share, without either of you moving to a care home. This brochure explains how it works, who it suits and what it costs.



£1,212
a week, from, for two people, all in

One carer
for you both, in the home you share

4 counties
Surrey, Kent, West and East Sussex

IN THIS BROCHURE

- Why couples choose it
- Who it suits
- How it works
- Supporting two people
- Who does what
- What it costs

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Why couples choose live-in care

When one or both partners need care, a care home can mean living apart, or moving together and giving up the home you love. A live-in carer supports you both at home, keeps your routines together, and gives the partner who has been caring a chance to rest.

TOGETHER AT HOME

Live-in care

One carer supports you both, in your own home, with your own routines, pets and neighbours.

TWO PLACES

Care homes

Couples may need two places and may not always be able to share a room or stay in the same home.

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Who it suits



- Couples where one partner needs care and the other is finding caring hard
- Couples where both partners need some help
- One partner living with dementia, Parkinson's or frailty
- Couples coming home after a hospital stay

If both partners need a high level of personal care, or two-person help with moving, we'll talk honestly about whether one carer is enough.

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How it works

1
Free call
We hear about you both

2
Matching
Carers who suit you both

3
You choose
Speak to them first

4
Care starts
Often within days

We look for carers with experience of supporting two people and of the needs you both have. Our carers are self-employed and introduced to you; they are not nurses and do not carry out clinical tasks.

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Supporting two people at home

- Personal care for one or both
- Meals you both enjoy
- Medication prompts
- Time and rest for the carer partner
- Outings and appointments
- Reassurance at night

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Who does what

	YOU	MEDICARE PEOPLE
Choosing the carer	You choose together	We recruit, vet and match
Daily routine	You agree it with the carer	We help set it up
Breaks and holidays	You agree dates with us	We introduce cover
The home	A private bedroom and the carer's food	Advice on getting ready

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What it costs

	PER WEEK
Carer's fee for a couple	from £962
Medicare People agency fee	£250
Total from, including our agency fee	**£1,212**

There is no registration or joining fee. For many couples, one live-in carer costs less than two care home places, and each partner may be able to claim Attendance Allowance.

Promises: a 2-week trial where you only pay for the care you receive, no long contract (just 2 weeks' notice to change or stop), no joining or exit fees, and no extra for weekends or bank holidays (except Christmas Day and New Year's Day, which are charged at a higher rate).

> “
>
> The home is not counted in a council financial assessment when care is provided at home.

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Areas we cover

We arrange live-in care for couples across Surrey, Kent, West Sussex and East Sussex from our Guildford branch.

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Your next steps

- Write down what help each of you needs, day and night
- Think about the spare room for the carer
- Check whether each of you can claim Attendance Allowance
- Call us for a free, no-obligation chat

FREE, NO-OBLIGATION ADVICE

Talk to our Guildford team

medicarepeople.co/live-in-care

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Important information

This brochure is general information for families. It is not medical, legal or financial advice.

Prices shown are a guide. Your exact costs depend on your loved one's needs and will be confirmed in writing before care starts.

Medicare People Ltd, company number 16160200. Information correct as of November 2026.

Medicare People

Medicare People currently provides introductory live-in care services. We have submitted our application to the Care Quality Commission (CQC) and intend to introduce a fully managed live-in care service following registration.

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